

Panasonic Eco Solutions North America (PESNA)

Division of Panasonic Corporation of North America
One Panasonic Way 1H-3
Secaucus, NJ 07094

Panasonic Ventilating Fan Limited Warranty

Panasonic Eco Solutions North America ("the Warrantor") will, at its sole discretion, repair this product with new or rebuilt (refurbished) parts, or exchange this product, free of charge, in the USA, in the event of defects in material or workmanship in accordance to the following:

ALL Parts: For period of 3 years (36 months) from the date of the original purchase.
DC Motor: For period of 6 years (72 months) from the date of the original purchase.
Compact Fluorescent Lamp (CFL): 10,000 hours
LED Light Grille Unit: For period of 5 years (60 months) from the date of the original purchase.
Night Light Lamp: No warranty

Carry-in or mail-in service, in the USA, can be obtained during the warranty period by contacting the selling dealer or Panasonic Customer Service at 866-292-7292, toll free.

This warranty does not cover labor charges for removal and installation of parts. This warranty is extended only to the original purchaser of a new product, which was not sold "as is". This warranty only applies to products purchased in the United States. **A purchase receipt or other proof of the date of the original purchase will be required before warranty service is rendered.**

This warranty only covers failures due to defects in materials or workmanship that occur during normal use and does not cover shipping damages, whether visible or concealed, normal wear or cosmetic damage. The warranty does not cover failures that are caused by products and peripherals not supplied by the Warrantor, or failures which result from accident, misuse, abuse, negligence, mishandling, misapplication, alteration, modification, faulty installation, improper setups or adjustments, improper or lack of maintenance, alterations or modifications, power line surge, improper line voltage, lightning damage, service performed by anyone other than a Panasonic, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS

There are no express warranties except as listed above. THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF GOODWILL, PROFITS OR REVENUE, LOSS OF USE OF THIS PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF SUBSTITUTE PRODUCT, DOWNTIME COST, OR CLAIMS OF ANY PARTY DEALING WITH BUYER FOR SUCH DAMAGES, RESULTING FROM THE USE OF THIS PRODUCT OR ARISING FROM BREACH OF WARRANTY OR CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY, EXCEPT AS EXPRESSLY PROVIDED ABOVE. THERE IS NO WARRANTY OR ANY OTHER KIND, EXPRESS OR IMPLIED, THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitation may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

If a problem with this product develops during or after the warranty period, you may contact your dealer or Panasonic Authorized Servicenter. If the problem is not handled to your satisfaction, then write to Panasonic Eco Solutions North America at the address indicated above.

SERVICE CALLS WHICH DO NOT INVOLVE DEFECTIVE MATERIALS OR WORKMANSHIP AS DETERMINED BY THE WARRANTOR, IN ITS SOLE DISCRETION, ARE NOT COVERED. COST OF SUCH SERVICE CALLS SHALL BE THE RESPONSIBILITY OF THE ENTITY WHICH REQUESTED THE SERVICE CALL.

Customer Services Directory

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Servicenter; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

<http://www.panasonic.com/consumersupport>

or, contact us via the web at:

<http://www.panasonic.com/contactinfo>

You may also contact us directly at:
1-800-211-PANA (7262), Monday-Friday 9 am-9 pm;
Saturday-Sunday 10 am-7 pm, EST.

For hearing or speech impaired TTY users, TTY: 1-877-833-8855

Accessory Purchases

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:
<http://www.pstc.panasonic.com>

or, send your request by E-mail to:

npcparts@us.panasonic.com

You may also contact us directly at:
1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only)
(Monday – Friday 9 am to 9 pm, EST.)
Panasonic Consumer Marketing North America (PCMNA)
Customer Service Group (CSG)
20421 84th Avenue South, Kent, WA 98032
(We Accept Visa, MasterCard, Discover Card and American Express)

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